



# CHECK CLAIMS STATUS – MAIN TAB

Revised: 12/12/2014

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## check claims status (claim report) :: Claim Search

[Help?](#)

Check Claim Status

EOB Search

Provider TIN: <sup>+</sup>

987654321 COMPLETE CARE PROVIDER

<sup>+</sup> Required Field

Enter data for at least ONE of the following search options. You may use more than one option to narrow your search results.

### Member Information ?

Last Name:

First Name:

Date of Birth:

(mm/dd/yyyy)

Member No.:

### Subscriber Information ?

Last Name:

First Name:

Subscriber No.:

### Date of Service ?

From:

(mm/dd/yyyy)

31

To:

(mm/dd/yyyy)

31

### Other Information ?

Claim No.:

Check No.:

Enter only last 5 to 7 digits of check number.  
Or 8 leading zeros.

Status:

In Process

Completed

Finalized

Sort results by:

Member/Patient Name ▼

### Choose what you would like to do with this information:

You can receive the results of your search in three ways: in a summary, in a printable detailed report, or via a downloadable electronic file. Printable reports use [Adobe Reader](#), and electronic files allow you to import this information into Microsoft Excel.

View summary

Create detailed report  
(.PDF)

Download electronic  
file (.XLS)

[Search](#)

[Clear Form](#)

The main Check Claims Status tab allows users to search for specific claims, based on various search criteria. Details will default to display online, however, data can also be downloaded in either .pdf or .xls format.

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## check claims status (claim report) :: Claims Summary Help?

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This screen displays claims that matched your search criteria. View Details and Help offer more information.

**Note: Only 1,500 claims are shown per search. If you do not see required claims, please narrow your search criteria.**

Search Criteria	
Provider TIN:	987654321
Claim Number:	123456

**1 Claim Found** 1

Claim Number	Member Name	Provider Name	Total Billed	Total Paid	Status
123456 <a href="#">View Details</a>	COMPLETE CARE MEMBER	COMPLETE CARE PROVIDER	\$8,878.35	\$4,151.61	Paid

**1 Claim Found** 1

[Search Again](#) | [Return to MyPractice Page](#)

The summary will display all claims that matched the user’s search. The summary provides claim number, member and provider names, amount billed, amount paid and the status of the claim. If the user wishes to obtain additional information, a link to the details is also provided.

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## check claims status (claim report) :: Claim Details Help?

This page contains additional details of finalized claims and those still under review.  
**If claim payment does not match reimbursement, click [Claim Adjustment Form](#) to request a claim adjustment.**

[Return To Summary](#)

Claim No.: 123456

### Member Information

Member Name:	COMPLETE CARE MEMBER	Member No.:	FLB123456789
Member DOB:	01/03/1966	Gender:	M

### Subscriber Information

Subscriber Name:	Subscriber No.:
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### Provider Information

TIN:	987654321	Billings:	COMPLETE CARE PROVIDER
Address:	123 MAIN STREET ORLANDO, FL 328662851	Rendering:	RENDERING PROVIDER

### Client/Plan Information

Name:	SMMC MMA REGION 10 TAWF AGE 55+
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### Claim Summary Information

Claim No.:	123456	Total Billed Amt:	\$8,878.35
Medical Record No.:		Total Paid Amt:	\$4,151.61
Adjudication Date:	09/20/2014	Check Date:	09/21/2014
Institution Bill Type:	111	Provider Check No.:	15822
Entity Identifiers:		Payment Method:	Check
Status Date:	09/21/2014		
Status Category Code and Description:	F1 - FINALIZED/PAYMENT-THE CLAIM/LINE HAS BEEN PAID		
Status Code and Description:	65 - CLAIM LINE HAS BEEN PAID		

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#### Line 1 of 11

View EOB
Check Date: 09/21/2014

Line Number:	1	Allowed Amt:	\$4,151.61
Beginning Date:	08/31/2014	Copay/Coins/Ded Amt:	\$0.00
End Date:	09/03/2014	Interest Amt:	\$0.00
Units:	3	Other Ins Paid Amt:	\$0.00
		Provider Paid Amt:	\$0.00
		Subscriber Paid Amt:	\$0.00
		Billed Amt:	\$2,622.00
		Total Paid Amt:	\$4,151.61
Status Date:	09/21/2014		
Status Category Code and Description:	F1 - FINALIZED/PAYMENT-THE CLAIM/LINE HAS BEEN PAID		
Status Code and Description:	104 - PROCESSED ACCORDING TO PLAN PROVISIONS		
Entity Identifier and Description:			
Procedure/Revenue Code and Description:	0120 -		
Modifier(s):			
Diagnosis Code:	706.59 - Other chest pain		
Reason Code and Description:			

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Adobe Reader is required to view PDF files.

[Return To Search](#) | [Return To Summary](#) | [Return to MyPractice Page](#)

All details of the claim display, including codes and descriptions. A link to the EOB is also available.



# CHECK CLAIMS STATUS – EOB SEARCH TAB

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**explanation of benefits (eob) search :: EOB Search**

[Help?](#)

Check Claim Status

**EOB Search**

**Provider NIS/TIN:** \*

987654321 COMPLETE CARE PROVIDER

\* *Required Field*

**Enter data for at least ONE of the following search options.** You may use more than one option to narrow your search results.

**Tip:** When searching for denied claims, enter 0 (zero) in the Check Amount field. The Check Amount field also must be accompanied by a Check Date or Check Number.

**Claim Information** ?

**Claim No.:**

**Check Information** ?

**Check No.:**

*Enter only last 5 to 7 digits of check number. Omit leading zeros.*

**Check Amount:**

*Enter check number or check date when searching by check amount.*

**Check Date:** ?  
**From:**

*(mm/dd/yyyy)*

**To:**

*(mm/dd/yyyy)*

**Search** **Clear Form**

For additional search options go to [Check Claim Status](#).

[Return to MyPractice Page](#)

The EOB Search tab is tailored to search by information available with EFTs and will return a summary based on individual payments, rather than individual claims.

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## explanation of benefits (eob) search :: EOB Search Results

[Help?](#)

This screen displays a summary of EOB information matching your search criteria. View EOB and Help offer more information.

Search Criteria	
Provider	987654321
TIN:	
Check From	09/03/2014
Date:	
Check To	09/03/2014
Date:	

### 5 Results Found

1

Check Date	Check Number	Check Amount	Claim Number	Status	
09/03/2014	7671	\$59,593.82		Paid	<a href="#">View EOB</a>
09/03/2014	7701	\$1,738.86		Paid	<a href="#">View EOB</a>
09/03/2014	7703	\$1,242.41		Paid	<a href="#">View EOB</a>
09/03/2014	7704	\$53.55		Paid	<a href="#">View EOB</a>
09/03/2014	7707	\$18,367.34		Paid	<a href="#">View EOB</a>

### 5 Results Found

1

For additional search options go to [Check Claim Status](#).

[Search Again](#) | [Return to MyPractice Page](#)

The summary returns all results that match the search criteria. The summary displays check date, check number, amount, claim numbers and claim status. Links to EOBs are also provided.