

**Healthy Behaviors Program:
Weight Management Primary Care Physician (PCP) Verification Form**

This form must be completed and signed by your PCP to show you met your weight loss goal.

Member Information	
Member Name:	
Member ID:	
Member Date of Birth:	

We wish you the best in meeting your weight loss goal. You should be proud of your commitment to improve your health and wellbeing!

For physician use only:

Please print and sign your name and date next to the appropriate goal achieved by the member. This is necessary in order for the member to receive their incentive. Your cooperation is appreciated.

Goal Reached	Physician's printed name	Physician's Signature	Date
The member achieved 5% weight loss			
The member achieved 10% weight loss			

Discrimination is against the law

Magellan Complete Care of Florida complies with applicable Federal Civil Rights laws. We treat all people equally. We do not discriminate against anyone based on:

- Race
- Color
- National origin
- Age
- Disability
- Sex

We provide free help and services to people with disabilities. We want you to be able to communicate with us easily. We offer:

- Qualified sign language interpreters.
- Written information in many formats. These may include:
 - Large print
 - Audio
 - Accessible electronic formats
 - Auxiliary aids
 - Other formats

We also provide free language services to people whose first language is not English. We offer:

- Qualified interpreters
- Information that is written in other languages

Contact us at 1-800-327-8613 (TTY 711) if you need any of these services.

If you believe we have not provided these services or discriminated in another way, you can file a grievance with:

Civil Rights Coordinator, Corporate Compliance Department
8621 Robert Fulton Dr.
Columbia MD 21046
1-800-424-7721 (TTY 711)
compliance@magellanhealth.com

You can file a grievance in one of two ways:

- By mail
- By email

The civil rights coordinator is available if you need help with any of this.

You can also file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights. You may do this online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Or you may do this by mail or phone.

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
TDD: 1-800-537-7697

Complaint forms are available online. You may find them at <http://www.hhs.gov/ocr/office/file/index.html>.

Help in other languages and formats

English

This information is available for free in other languages and formats. Please contact our customer service number at 1-800-327-8613 (TTY 711) Monday through Friday, 8 a.m. to 7 p.m. Eastern Time.

Spanish

Esta información está disponible de forma gratuita en otros idiomas y formatos. Comuníquese con nuestro número de servicio al cliente al 1-800-327-8613 (TTY 711) entre las 8:00 am y las 7:00 p.m. Hora Del Este, de lunes a viernes.

Haitian Creole

Enfòmasyon sa a disponib gratis nan lòt lang ak fòm. Tanpri rele nimewo sèvis kliyantèl nou an nan 1-800-327-8613 (TTY 711) lendi jiska vandredi, ant 8 tè dimaten jiska 7 tè diswa. Lè Zòn Lès.

Vietnamese

Thông tin này được cung cấp miễn phí bằng các ngôn ngữ và định dạng khác. Vui lòng liên lạc số điện thoại dịch vụ khách hàng của chúng tôi theo số 1-800-327-8613 (TTY 711), Thứ Hai đến Thứ Sáu từ 8 giờ sáng đến 7 giờ tối, Giờ miền Đông.

Portuguese

Estas informações estão disponíveis gratuitamente em outros idiomas e formatos. Entre em contato com o nosso serviço de atendimento ao cliente pelo número 1-800-327-8613 (TTY 711) de segunda a sexta-feira, das 8h às 19h. Horário do leste.

Chinese

此訊息免費提供其他語種及格式。請于週一至週五的早上 8 點至晚上 7 點（東部時間），致電 1-800-327-8613 (TTY 711) 聯繫我們的客戶服務。

French

Cette information est disponible gratuitement dans d'autres langues et formats. Veuillez contacter notre service à la clientèle au 1-800-327-8613 (ATS 711) du lundi au vendredi de 8h à 19h. Heure de l'Est.

Tagalog

Makukuha ang impormasyong ito nang walang bayad sa ibang mga wika at anyo. Mangyaring kontakin ang numero ng aming serbisyo sa kostumer sa 1-800-327-8613 (TTY 711) Lunes hanggang Biyernes, 8 a.m. hanggang 7 p.m. Eastern Time.

Russian

Данный документ предоставляется бесплатно на других языках и в альтернативных форматах. Звоните в наш отдел обслуживания участников по телефону 1-800-327-8613 (TTY 711) с понедельника по пятницу с 8 а.м. до 7 р.м. по восточному времени.

Arabic

1- تتاح هذه المعلومات مجاناً بلغات وتنسيقات أخرى. يرجى التواصل معنا على رقم خدمة العملاء وهو (هاتف نصي 711) من الخميس إلى الجمعة، من الساعة 8 صباحاً حتى الساعة 800-327-8613 مساءً. التوقيت الشرقي 7

Italian

Questa informazione è disponibile gratuitamente in altre lingue e altri formati. Contattare il nostro servizio clienti al numero 1-800-327-8613 (TTY 711) dal lunedì al venerdì dalle 8:00 alle 19:00 ET (Eastern Time, fuso orario della costa orientale degli Stati Uniti).

German

Diese Informationen stehen in anderen Sprachen und Formaten kostenlos zur Verfügung. Bitte kontaktieren Sie unsere Kundendienstnummer unter 1-800-327-8613 (TTY 711) zwischen 8.00 und 19.00 Uhr Ostzeit, Montag bis Freitag.

Korean

본 정보는 다른 형식, 다른 언어로도 무료로 이용하실 수 있습니다. 고객 서비스 번호 1-800-327-8613(TTY 711)번으로 연락하십시오. 월요일~금요일, 오전 8시~오후 7시까지 이용하실 수 있습니다. (동부 표준시 기준)

Polish

Niniejsze informacje są dostępne bezpłatnie w innych językach i formatach. Prosimy o kontakt z działem obsługi klienta pod numerem 1-800-327-8613 (telefon tekstowy 711) od poniedziałku do piątku w godzinach od 8:00 do 19:00 czasu wschodniego.

Gujarati

આ માહિતી મફતમાં અન્ય ભાષાઓમાં અને ફોર્મેટમાં ઉપલબ્ધ છે. કૃપા કરીને અમારી ગ્રાહક સેવાની 1-800-327-8613 (TTY 711) નંબર પર સોમવારથી શુક્રવાર દરમિયાનમાં, ઇસ્ટર્ન ટાઇમ મુજબ સવારે 8 વાગ્યાથી સાંજે 7 વાગ્યાની વચ્ચે સંપર્ક કરો.

Thai

ข้อมูลนี้มีให้ฟรีในภาษาและรูปแบบอื่นๆ โปรดติดต่อฝ่ายบริการลูกค้าของเราที่หมายเลข 1-800-327-8613 (TTY 711) วันจันทร์ - วันศุกร์ เวลา 8 - 19 น. เวลามาตรฐานตะวันออก