

Provider Bulletin

These bulletins are how we communicate procedures, reminders and other information to our valued Magellan Complete Care providers. Please take the time to read the information and share with your colleagues and staff. You can also find this information on www.MCCofFL.com.

Well Child Incentive Program – Fee for service primary care providers (PCPs)

Magellan Complete Care of Florida (MCC of FL) understands that these are challenging times, and as a valued MCC of FL provider, we appreciate your commitment, dedication and service to our members.

MCC of FL is committed to ensuring that our members receive the recommended preventive care they need to live healthier lives. We're implementing a year end, real-time well child incentive program for fee-for-service PCPs to help close gaps in care for our shared patients.

Here's how it works

A \$30 incentive will be paid in real time for each well child visit through the claims payment process, based on the codes you bill on claims/encounters.

- In-person Preventative Medicine CPT codes 99381-99385 and 99391-99395 and;
- Telehealth Preventative Medicine CPT Codes 99382-99385 and 99392-99395 are included in this incentive for all members 24 months to 21 years old.

Dates of service for this program are **August 1, 2020 through September 30, 2020** for claims received by December 31, 2020.

Suggestions for optimizing the incentive program

- If a member comes in for a sick visit, please make time to complete their well visit as well. We will pay for both if they are coded appropriately. Please reference correct coding guidelines for modifier 25. You can also view [information from the American Academy of Pediatrics](#) on the appropriate use of modifier 25.
 - Only add modifier 25 if you're completing both the sick and well visits; no need to add if you're only completing one
 - Adding modifier 25 is not a guarantee of automatic payment and may require the submission of additional documentation
 - There's no need to report minor health issues identified during this visit
 - If it is agreeable to the practice, we will place one of our team members in your office to facilitate the project

- MCC of FL pays for one preventive visit each year from October 1st through September 30th.
 - We provide care opportunity information for your assigned members. Please contact your Provider Support Specialist for more information
- We provide transportation for our members through Veyo
 - MCC of FL members can contact our transportation line at 1-800-424-8268 from 8 a.m. to 7 p.m. Eastern time for reservations
 - You can find more information about [transportation services online](#) at www.MCCofFL.com

To be eligible to participate in this physician incentive program, you must be contracted with Magellan Complete Care as a fee for service primary care provider (PCP) with assigned members.

If you have any questions or need additional resources and assistance, please contact your local Provider Support Specialist or call Provider Services at 1-800-327-8613.