Provider Bulletin

These bulletins are how we communicate procedures, reminders and other information to our valued Magellan Complete Care providers. Please take the time to read the information and share with your colleagues and staff. You can also find this information on MCCofFL.com.

Pharmacy network changes for MCC of FL members RE: Walgreens and Winn-Dixie

Magellan Complete Care of Florida (MCC of FL) and Magellan Rx are committed to keeping you and your patients informed of any updates made to our health plan.

As of January 1, 2021, Walgreens and Winn Dixie will no longer be a part of MCCFL’s pharmacy network. All prescription drug requests for retail medications must be sent to an in-network pharmacy, such as CVS or Target for fulfillment.

If the enrollee continues to use a Walgreens or Winn-Dixie pharmacy for prescription fulfillment, a 60-day continuity of care period will take place from the effective date of January 1, 2021, as it is written on the Walgreens and Winn-Dixie termination letters.

Enrollees may continue to fill their prescriptions at Walgreens and Winn-Dixie until March 2, 2021. Prescriptions filled at these pharmacies after March 2, 2021, will not be covered and the member will have to pay the full cost for medications unless any of the following situations apply:

- The member is filling prescriptions related to prenatal or postpartum care
- The member is filling prescriptions related to a transplant. Members can continue to fill prescriptions at their current pharmacy for 1 year post transplant
- The member is filling prescriptions related to their current course of treatment for cancer
- The member is filling prescriptions related to Hepatitis C. They can continue to get their medications for their full course of Hepatitis C

In these situations only, MCC of FL members may continue to use their current pharmacy past the March 2, 2021 date.

To locate an in-network pharmacy, please visit https://www.magellancompletecareoffl.com/find-a-doctor-or-pharmacy/find-a-doctor/

No change to prior authorization process

Our current prior authorization (PA) process will remain the same. Patients with an existing authorization will not need to request a new PA until the current authorization has expired.

If you have any questions about this change, please call 1-800-327-8613 and select the provider option for pharmacy authorization, claims, and issues.