

Provider Bulletin

These bulletins are how we communicate procedures, reminders and other information to our valued Magellan Complete Care providers. Please take the time to read the information and share with your colleagues and staff. You can also find this information on MCCofFL.com.

Electronic Visit Verification (EVV)

Magellan Complete Care of Florida (MCC of FL) has contracted with Tellus to conduct electronic visit verifications (EVV) for all members receiving home health services. As a result of this contract, all MCC of FL home health providers are required to perform electronic visit verifications after each visit effective February 1, 2020.

Per the Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-62, as an interim step towards full compliance with the 21st Century Cures Act, MCC of FL will require claims for personal care services and home health services for dates of service beginning December 4, 2020, to be submitted through our EVV vendor, Tellus. Provider claims for personal care and home health services may be processed outside the Tellus system for dates of service through December 3, 2020.

Claims with dates of service on or after December 4, 2020, will be denied by MCC of FL if they were submitted outside of the Tellus EVV system by providers who are submitting less than 25 percent of their personal care or home health services claims through MCC of FL's EVV system.

MCC of FL home health providers can conduct electronic visit verifications using one of these two methods:

- The Tellus free and easy to use mobile app
- Your own compliant EVV system that will be integrated with Tellus

To begin completing the electronic visit verifications through the Tellus mobile app, all you'll need to do is download the Tellus app, sign up and begin using it!

To begin the integration process using your own compliant EVV system, please:

- Contact Tellus at integrations@4tellus.com
- Let them know that you are interested in sharing data

Once you have made contact with Tellus, they will:

1. Send you contracting paperwork
2. Share integration specification documents

3. Give test credentials in response to your request
4. Respond with test file results
5. Pilot a test with you

For more information, please visit the link below to view the full bulletin from the Agency for Health Care Administration regarding this EVV announcement.

https://ahca.myflorida.com/Medicaid/statewide_mc/pdf/2018-23_plan_comm/PT_2020-62_EVV_Requirements_11.20.2020.pdf

If you have any questions, please contact MCC of FL's Network department at 1-800-327-8613.