

Provider Bulletin

These bulletins are how we communicate procedures, reminders and other information to our valued Magellan Complete Care providers. Please take the time to read the information and share with your colleagues and staff. You can also find this information on www.MCCofFL.com.

HEDIS season is here!

Thank you for being part of the Magellan Complete Care of Florida (MCC of FL) provider network and providing high quality services to our members. As you know, HEDIS (Healthcare Effectiveness Data and Information Set) is a performance measurement tool that was developed, maintained and administered by the National Committee for Quality Assurance (NCQA) and used by the Centers for Medicare & Medicaid Services (CMS) for monitoring the performance of managed care organizations.

We need your cooperation and assistance in collecting medical records for reporting to fulfill this annual requirement. The medical record collection period runs from January to April.

During this period, you may be contacted by fax, email, and/or phone from MCC of FL or by our medical record retrieval partner, Reveleer (formerly known as Health Data Visions, Inc. or HDVI).

No action is required unless you receive a medical record request from MCC of FL or Reveleer.

The medical record request will include information on what is needed as well as various submission options and instructions on how to submit medical records to MCC of FL or Reveleer.

This is an annual quality improvement activity that is required by your contract with us. If you have any questions, please send an email to MCCFLHEDIS@magellanhealth.com.